

ACT 2020: Citizen Voice, Community Vision

## Program Draft

Last updated: 2 August 2016

4-5 August 2016  
Rydges Capital Hill,  
Cnr Canberra Ave & National Circuit, Forrest, ACT, 2603

Register:

<https://act-2020-citizen-voice-community-vision.eventbrite.com.au>

This year, the ACT Council of Social Service Inc. convenes our biennial conference. Our theme is 'ACT 2020: Citizen Voice, Community Vision'.

We are bringing together people working in the community sector as staff, volunteers or board members, activists, researchers and policy makers to hear the diverse voices of people who live in Canberra, build a collective understanding of a community vision for the future of our city, and explore how we can work together to achieve this vision.



Please note this is a draft program and is subject to change prior to the conference.

Day 1: Thursday 4 August 2016	
8.30am	Registration
9.00am	Welcome, including Welcome to Country
	<ul style="list-style-type: none"><li>• <b>Welcome to Country:</b> Aunty Agnes Shea, Ngunnawal Elder</li><li>• <b>Conference Welcome:</b> Camilla Rowland, President of the ACT Council of Social Service (ACTCOSS)</li></ul>
9.20am	Keynote & Panel: A Shared Vision
	<p>How does the community create an authentic shared vision for an inclusive economy found on social justice and sustainability?</p> <p><b>Keynote:</b> Prof. Paul Smyth, School of Social and Political Sciences, University of Melbourne</p> <p><b>Panellists:</b></p> <ul style="list-style-type: none"><li>• Dr Richard Denniss, Chief Economist, The Australia Institute</li><li>• Robyn Hendry, Chief Executive Officer, Canberra Business Chamber</li><li>• Alex White, Secretary, UnionsACT</li><li>• Diana Abdel Rahman OAM, Chair, Canberra Multicultural Community Forum</li><li>• Sue Salthouse, Convenor, Women With Disabilities ACT</li></ul> <p><b>Facilitator:</b> Ginger Gorman, Journalist</p>
11.00am	Morning Tea
11.30am	Actively Listening to Citizen Voices
	<p>What does active and meaningful listening look like in policy formation, service delivery and public debate?</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"><li>• Melinda Maddock, Director, Madfinch Consulting</li><li>• Gerard Brody, Chief Executive Officer, Consumer Action Law Centre</li><li>• Peter Hyndal, Director, Trans Formative Solutions</li></ul> <p><b>Convenor:</b> Craig Wallace, Past President of People with Disability Australia and national civil society commentator</p>
12.30pm	Lunch
1.30pm	Amplifying the Voices of Children and Young People
	<p>What enables children and young people to speak up and how can adults show they are listening and taking action to address the issues raised and advice provided?</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"><li>• Jodie Griffiths-Cook, ACT Public Advocate &amp; Children and Young People Commissioner, ACT Human Rights Commission</li><li>• Emma Robertson, Director, and Rebecca Cuzzillo, Policy Director, Youth Coalition of the ACT</li><li>• Megan Gilmour, Chair, Missing School Incorporated</li></ul> <p><b>Convenor:</b> Klair Carney, Aboriginal and Torres Strait Islander Coordinator, Northside Community Service</p>

2.30pm Panel: Workforce Perspectives on Service Reform & the Changing Environment

Managers, workers, carers and consumers present their different perspectives on the impacts of the current round of reforms to community service funding, design and provision on workforce supply, satisfaction and capability.

**Speakers:**

- Robbi Williams, Chief Executive Officer, Purple Orange
- Helen Westwood AM, Organiser, Australian Services Union
- Penny Hall, Executive Director, Client Services, Community Options
- Alex Scetrine, Policy Officer – Mental Health, Carers ACT
- Dalane Drexler, Executive Officer, ACT Mental Health Consumer Network
- David Lovegrove, Consumer Representative, ACT Mental Health Consumer Network

**Facilitator:** Simon Rosenberg, Chief Executive Officer, Northside Community Service

3.30pm Afternoon Tea

4.00pm Methods for Building a Shared Vision

What methods have been used or could be used more to build an authentic community wide vision for positive social change?

**Speakers:**

- Jane Alver, Research Fellow and PhD Candidate, Centre for Deliberative Democracy and Global Governance, Institute for Governance and Policy Analysis
- Justin Barrie and Mel Edwards, Co-Principals, Design Managers Australia (DMA)
- Travis Gilbert, Executive Officer, ACT Shelter

**Convenor:** Beth Slatyer, Co-convenor, Canberra Alliance for Participatory Democracy

**Evening Program: Thursday 4 August 2016**

5.00pm- 7.30pm ACT Community Sector Awards & Networking Event

Every two years we celebrate the local community sector with the ACT Community Sector Awards. These awards acknowledge the outstanding work done in the community sector by organisations and committed individuals.

Please join us at this **free** event to celebrate the award winners, enjoy the entertainment and share some canapes and drinks together.

The awards will be presented by Genevieve Jacobs, 666 ABC Canberra.

**RSVP for the free Awards/Networking Event by 5pm 28 July 2016:**

<https://2016-act-community-sector-awards.eventbrite.com.au>

## Day 2: Friday 5 August 2016

8.30am Registration

9.00am Welcome to Day 2

- **Day 2 Welcome:** Camilla Rowland, President of the ACT Council of Social Service (ACTCOSS)

9.10am Dangerous Ideas World Café: Aligning Sector Development with Citizen Vision for Social & Economic Progress

This opening session provides an opportunity for conference participants to generate and consider some dangerous ideas. How can and should citizens' perspectives shape decisions about how community sector organisations, service models and the workforce develop?

### Keynote:

- Assoc. Prof. Susan Goodwin, Policy Studies, University of Sydney

### Dangerous Ideas Provocateurs:

- Dr Gemma Carey, Senior Researcher, UNSW Canberra, and Co-Director, Power to Persuade
- Tim Bavinton, Executive Director, Sexual Health and Family Planning ACT

**Dangerous Ideas World Café:** Rotating small group exercises to consider the ideas shared by our keynote speaker and provocateurs, and generate some dangerous ideas of our own.

**Facilitator:** Dougie Herd, Disability Advocate

10.30am Morning Tea

10.45am **Side Event:** Launch of PWD ACT's journal *The Canberra Disability Review*  
People With Disabilities ACT warmly invites you to attend the launch of our new journal, *The Canberra Disability Review*, by Dr Chris Bourke MLA, ACT Minister for Disability.  
*The Canberra Disability Review* focuses on original content including in-depth interviews, features, opinion editorial articles, reviews and essays on disability from people with disabilities, policy makers and opinion leaders.

11.00am Panel: Aboriginal & Torres Strait Islander Reflections on Developing & Realising a Shared Vision

Aboriginal and Torres Strait Islander leaders have worked for decades to bring the voices of their people to the centre of decision making. This session provides an opportunity to learn from these experiences and consider what more can be done to advance self-determination.

### Panellists:

- Tjanara Goreng Goreng, Centre for Aboriginal Economic Policy Research, Australian National University
- Rod Little, Co-Chair, National Congress of Australia's First Peoples
- Jo Chivers, Deputy Chairperson, ACT Aboriginal and Torres Strait Islander Elected Body
- Dr Chris Bourke MLA, Minister for Aboriginal and Torres Strait Islander Affairs; Children and Young People; Disability; Small Business and the Arts; and Veterans and Seniors

**Facilitator:** Katrina Fanning PSM, Founder and Manager, Coolamon Advisors

12.30pm Lunch

1.30pm	Citizen-Led Change
<p>Can and will citizens' voices and vision shape the social and economic future of our community, and will measures of progress reflect ordinary people's needs and aspirations?</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• Dr Dinesh Wadiwel, Faculty of Arts and Social Sciences, University of Sydney</li> <li>• Moira Cully, Campaign Organiser, UnionsACT</li> <li>• Liam Lilly, Executive Officer, SEE-Change</li> </ul> <p><b>Convenor:</b> Fiona Tito Wheatland, Deputy Co-convenor, Canberra Alliance for Participatory Democracy</p>	
2.30pm	Citizens, Services & Businesses Listening & Changing Together
<p>This session showcases the work of an Australian community organisation that has pioneered social services working with the private sector to re-engineer business processes so these processes meet rather than marginalise the needs of vulnerable customers. The session will include consumer, business and service provider perspectives.</p> <p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• Susan Fraser, Senior Manager Enterprise Partnerships and Development, Kildonan UnitingCare</li> <li>• Mari Killeen, Consumer representative</li> <li>• Ciara Sterling, Manager – Customer Support and Vulnerability Programs Yarra Valley Water</li> <li>• Norm Kalcovski, Head of Customer Care, NAB Assist, National Australia Bank</li> </ul> <p><b>Convenor:</b> Martin Fisk, Chief Executive Officer, Menslink</p>	
3.30pm	Afternoon Tea
4.00pm	Stories of Home Influencing Decision Makers
<p>When ACT Shelter and ACTCOSS published <a href="#">Stories of Home</a> in April 2016, we put the lived experience of homelessness and housing stress next to statistics on housing affordability in each of the five ACT local electorates. Candidates in the ACT Election were disturbed by what they read.</p> <p>This final session of our conference on citizens' voices shaping community vision provides an opportunity for candidates contesting the ACT Election on Saturday 15 October this year to share how the Stories of Home will influence their decisions if they are elected to the ACT Legislative Assembly.</p> <ul style="list-style-type: none"> <li>• Live story readings by REBUS Theatre</li> </ul> <p><b>Candidates:</b></p> <ul style="list-style-type: none"> <li>• ACT Liberal candidate Nicole Lawder MLA, Shadow Minister for Housing; Family &amp; Community Services; and Environment</li> <li>• ACT Greens candidate Veronica Wensing</li> <li>• ACT Labor candidate Joshua Ceramidas</li> </ul> <p><b>Facilitator:</b> David Sharaz, Political Reporter, SBS</p>	
5.30pm	Close
5.30pm on	Post Conference Informal Networking
<p>Join us after the conference closes for a post-conference wind-down.</p>	

# Registration Details

Conference Registration Costs	Early bird (until 12 July)		Full price (until 28 July)	
	1 Day Only	2 Days	1 Day Only	2 Days
ACTCOSS Members	\$134	\$268	\$165	\$330
General	\$150	\$300	\$185	\$370

**Register online through Eventbrite by 5pm, 28 July 2016 (or 12 July 2016 for early bird rates):**

<https://act-2020-citizen-voice-community-vision.eventbrite.com.au>

Alternatively, please email [conference@actcoss.org.au](mailto:conference@actcoss.org.au) with your contact and invoicing details, any access or dietary requirements, and the day(s) you will attend. We will register you and send you an invoice.

**FREE: ACT Community Sector Awards & Networking Event – 4 August 2016**

**RSVP through Eventbrite by 5pm, 28 July 2016:**

<https://2016-act-community-sector-awards.eventbrite.com.au>

Alternatively, please email [conference@actcoss.org.au](mailto:conference@actcoss.org.au) with your contact details and any access or dietary requirements.

**Sponsored Registrations:** We are providing a number of sponsored conference registrations. If you would like to apply for a sponsored place, please contact [conference@actcoss.org.au](mailto:conference@actcoss.org.au) by 20 July 2016.

**Refund Policy:** Cancellations received on or before Wednesday 27 July 2016 will be accepted, however, no refunds will be granted after Wednesday 27 July 2016. The registration fee will be refunded less a 5% administration fee and all refunds will be remitted after the conference. Substitute participants are welcome at no extra charge. You will need to inform us of your substitute participant's name for registration purposes.

# Venue Details

## Location

**Address:** Rydges Capital Hill, Cnr Canberra Ave & National Circuit, Forrest ACT 2603

**Google Map:** <https://goo.gl/maps/HCYKUaNEjYJ2>

**Venue website:**

<https://www.rydges.com/accommodation/canberra-act/capital-hill-canberra/>

## Parking

**Where:** Hotel parking is located underneath the hotel, accessed via the front of the hotel on Canberra Avenue. Push the button before the boom gate to gain access.

**Cost:** Parking is free for conference attendees. We will need to place your car's registration number on the hotel's list.

If you know the registration number of your car before the conference, please email it to [conference@actcoss.org.au](mailto:conference@actcoss.org.au) and we will make sure it is on the hotel's list.

If you won't know until the day what your car's registration number will be, after you park in the Rydges carpark, please visit either the hotel reception desk or the conference registration desk and let them know your car's registration number.

**Please note:** If you park under the hotel without listing your registration number, you may be fined. Please make sure you either let ACTCOSS know your registration number before the conference, or tell the reception or registration desk on the day.

**Accessible parking:** There are a number of accessible parking spots in the Rydges carpark. If you would like a spot reserved, please let us know:

[conference@actcoss.org.au](mailto:conference@actcoss.org.au)

## Buses

There are a number of bus stops less than 2 minutes' walk from the venue.

**Find a bus route:** <https://www.transport.act.gov.au/>