



**ACT**  
Government

Community Services

Dear Service Provider

The Community Services Directorate is writing to remind you of the ACT Government's extended rental relief to tenants of ACT properties under the ACT Government's **Economic Survival Package COVID-19 Rent Relief Initiative**.

Due to the extension of associated COVID-19 restrictions as a result of the public health emergency, the Government announced a further extension of the Rent Relief Initiative by providing a waiver of rents for eligible tenants for 1 September 2021 to 31 December 2021 (inclusive).

If you have already applied for the September 2021 Rent Relief Initiative and been approved, you do not need to do anything further. Your rent relief for the remainder of the calendar year will be automatically applied.

If you have applied but not received confirmation of approval, I am advised that the Government will write to you to advise you of your approval status.

In response to feedback received on this initiative and in acknowledgement of the Government's approach to commercial rates relief for not-for-profit organisations, a revised eligibility criteria will apply for not-for-profit organisations. If you are a not-for-profit organisation, you will now only need to demonstrate a 15 per cent reduction in revenue from any time after 1 August 2021. If you are a commercial or community organisation the 30 per cent revenue reduction requirement still applies.

The rent relief will be available for **tenants** of ACT Government properties who are experiencing a significant loss of income due to the current lockdown in the Territory. To meet the criteria for the Rent Relief Initiative you will need to provide supporting evidence showing the reduction in revenue at any time from 1 August 2021 and complete the attached application form. Applications must be received by 1 December 2021 to be considered for the initiative.

As you are not the tenant of the HAAP properties leased from Housing ACT this is unlikely to apply to your HAAP property portfolio and does not apply to tenants or occupants of those properties.

The type of evidence that you will need to provide to establish your revenue reduction will be dependent on your organisation's financial arrangements and trading situation. Provided that you can establish the loss in revenue, we will give your application due consideration. However, as general advice, the clearer and more formal the information is, the quicker we will be able to process your application.

The ACT Government recognises that organisations like yours provide important services for the Canberra community. By supporting you through this challenging time, we want to help ensure you can continue to provide for Canberrans.

If you have any questions or just want to submit your application, you can submit them through the ACT Property Group email address at [ACTExecutiveSupport@act.gov.au](mailto:ACTExecutiveSupport@act.gov.au).

Yours sincerely

A handwritten signature in cursive script that reads "A Roylance".

Mr Andrew Roylance  
Senior Director  
Homelessness Services  
Housing ACT, Community Services Directorate

29 October 2021